[Madeline Hussey (madeline.hussey@btinternet.com)](mailto:madeline.hussey@btinternet.com" \t "_blank)  
Your message couldn't be delivered. Despite repeated attempts to contact the recipient's email system it didn't respond.

Contact the recipient by some other means (by phone, for example) and ask them to tell their email admin that it appears that their email system isn't accepting connection requests from your email system. Give them the error details shown below. It's likely that the recipient's email admin is the only one who can fix this problem.

For more information and tips to fix this issue see this article: https://go.microsoft.com/fwlink/?LinkId=389361.

**Diagnostic information for administrators:**

Generating server: DB5EUR01HT138.mail.protection.outlook.com  
Receiving server: DB5EUR01HT138.eop-EUR01.prod.protection.outlook.com

madeline.hussey@btinternet.com  
10/4/2020 7:29:26 PM - Server at DB5EUR01HT138.eop-EUR01.prod.protection.outlook.com returned '550 5.4.300 Message expired -> 451 4.4.396 Frontend host responded with error. -> 451 4.7.0 XPROXYTO is required to send mail '  
10/4/2020 7:19:32 PM - Server at EUR01-internal.map.protection.outlook.com (10.152.2.27) returned '451 4.4.396 Frontend host responded with error. -> 451 4.7.0 XPROXYTO is required to send mail '

Original message headers:

ARC-Seal: i=1; a=rsa-sha256; s=arcselector9901; d=microsoft.com; cv=none;

b=d3fLmoziFcY2Oe2zE7aqQqvCCor3SFQoA1u916lD63ck/750/oZEyAI1SHLYaQCaU3S0Tm0Xm9PofP/74ibXrBN7pC8J4uSgv8eTTapD8ewDoxxWT4M26pYLD0TY9Z+xHaL0Ahgk2qQeTMqQBaHvEmm+tMsurUOBC0c6GDkO+8GawZg+V8UBXlZ7onumhhwbNQG9cqH70+ZUcrGGIChd88BDSImZHsXMbKmtWl92XnCY87aQsM8nQJIcofnw4jA+rRu5RuqTeTOk+vU+xAN511xq076gF3UXfuhvX9Kc95tfL0f7SCrM+s16VMAVb1hLXM2Q4bGHSpYYfDw/Y2VjCQ==

ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com;

s=arcselector9901;

h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;

bh=8qVO0/bmEm0GGylN1EeePgq8EixsLTYbDsFlXavsjmQ=;

b=T7Fl0UCt8hmx4QGPpiK8u0G/+D+JmL4yPr5aJbrBz2c3/dtnNJMUF8xCLpPZA3r6GGYuiVVLbXvLVPvP3qVma9XMyBYeNLHFpbv8lc/LdIxv7mGlKWkiVrknOiDRzh5ap9b3BogJrUevV1He1G4L9b6yZndA4THtcl78MlNoTk9PtjFPBj6gcIQQe4qiX+BWiG+WrZKtGzIO9EOrX7yZa/yLYHOMjy9V4AOfPOvDePb71bbEdYBkFdGa5f3uDpQ6VuTAwzm/oZYQzFP4+UKcBdG37OEwbfpgqeM1U3gZQDb9iPyb5K+E4IBWA2RNm39pUgswkEQGFMxxDBgdfGqG/A==

ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=none; dmarc=none;

dkim=none; arc=none

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=hotmail.com;

s=selector1;

h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;

bh=8qVO0/bmEm0GGylN1EeePgq8EixsLTYbDsFlXavsjmQ=;

b=GEUSS4sDzkDrAoyPaZXcanLiSgB4orA5rLpeHm4bQ0GQEGRqANv5Qlv/RDCupkdCh6k8IE+Cl71yJhvLCvU8Pe2GfJdGADx+r3KDL/8s+o59Ety/sns/46yq5//9g7QDGdOd0o+rbcovSJeT5+KtaDqe0y+lXCywHT5R+ejg5Ujun+xZqPWUOJdb/qol+k1tpDXlygNMNZLfF9QozZyMLryVCr9rRy5pi2F8QH1mRtBk+JynEETKQTY4kTyhB8M2o78kDJhQfaGYkwdLBfLxpYaL/gRyafi4EBXEqdhg5yeuOYbNeI7RHetLIGxUKvvZ2RHEzLMZxs7pBzkHhfu02g==

Received: from DB5EUR01FT035.eop-EUR01.prod.protection.outlook.com

(2a01:111:e400:7e1a::53) by

DB5EUR01HT138.eop-EUR01.prod.protection.outlook.com (2a01:111:e400:7e1a::438)

with Microsoft SMTP Server (version=TLS1\_2,

cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id 15.20.3433.34; Sat, 3 Oct

2020 19:19:52 +0000

Received: from LOYP265MB2046.GBRP265.PROD.OUTLOOK.COM (2a01:111:e400:7e1a::45)

by DB5EUR01FT035.mail.protection.outlook.com (2a01:111:e400:7e1a::243) with

Microsoft SMTP Server (version=TLS1\_2,

cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_256\_GCM\_SHA384) id 15.20.3433.34 via Frontend

Transport; Sat, 3 Oct 2020 19:19:52 +0000

Received: from LOYP265MB2046.GBRP265.PROD.OUTLOOK.COM

([fe80::71f4:47f9:50dc:10fd]) by LOYP265MB2046.GBRP265.PROD.OUTLOOK.COM

([fe80::71f4:47f9:50dc:10fd%3]) with mapi id 15.20.3433.041; Sat, 3 Oct 2020

19:19:51 +0000

From: Cath Lincoln <cathlincoln@hotmail.com>

To: Madeline Hussey <madeline.hussey@btinternet.com>

Subject: Fw: Documents for screen sharing

Thread-Topic: Documents for screen sharing

Thread-Index: AQHWlZSIndY5iq4aHECQNHtkWvMciamGSOhG

Date: Sat, 3 Oct 2020 19:19:51 +0000

Message-ID: <LOYP265MB20463FE42B6CFB26CE7D8E9EB40E0@LOYP265MB2046.GBRP265.PROD.OUTLOOK.COM>

References: <AM6PR03MB4485C79B19036FA5D97A372486350@AM6PR03MB4485.eurprd03.prod.outlook.com>

In-Reply-To: <AM6PR03MB4485C79B19036FA5D97A372486350@AM6PR03MB4485.eurprd03.prod.outlook.com>

Accept-Language: en-GB, en-US

Content-Language: en-GB

X-MS-Has-Attach: yes

X-MS-TNEF-Correlator:

x-incomingtopheadermarker: OriginalChecksum:82617F697A0C4E334C87C576D0B16E4265164254E8E4DEB312294BB39E65348D;UpperCasedChecksum:6FA91234F28CFF4EF9B2DCA7409984CC0CC581C8E14D8A361B14D3F79CA47DC2;SizeAsReceived:7033;Count:44

x-ms-exchange-messagesentrepresentingtype: 1

x-tmn: [UHcDV1mM2ly4f/I4aHFH0F269tIpthGyoPSqxI7NL4GEZKWvB3sE/cTUndVe6/8z]

x-ms-publictraffictype: Email

x-incomingheadercount: 44

x-eopattributedmessage: 0

x-ms-office365-filtering-correlation-id: abdba91f-54d9-4ba3-0e18-08d867d14d8d

x-ms-traffictypediagnostic: DB5EUR01HT138:

x-microsoft-antispam: BCL:0;

x-microsoft-antispam-message-info: XPcQEHl3SvOqqm1rcVexHHoScOdoXe56RuPll7z/DXH5wI4K2y7f6UnzAH4ERFVgEs4eJTj9W/QfV3UbhH1OfHSLA7ZCHfCLjEcge6tXlGBZBLihGN9vlOSHwBkqzIbIvYnmd+MdCseLR+Ng0O+5RI2YUpSS1lMNMo3IdqGKvGOHhSWA/wvCB98nJbx9D014pHELt5M2UzumkrJk12+0Xw==

x-ms-exchange-antispam-messagedata: FrsM8W9HQj5NM52/s+4P3uDzDW9e9PXXz5SWrMpiR3L3hlRXePx2IlEqDqjk6QOu7YfqO8dDRyBJJgMXhErTLGk/NIBdlNgNdx4fHvFNXCNyJ/QiCJmErxJo4UXMhZcmLKDZ6vSxYHpQ9Grzy+S1xmdFSQlc3o9NKW2sV1WlrCM/RTvk24sEt67vwYuHxCxtB5nxSxiA9vxx4+rixAj29Q==

x-ms-exchange-transport-forked: True

Content-Type: multipart/mixed;

boundary="\_007\_LOYP265MB20463FE42B6CFB26CE7D8E9EB40E0LOYP265MB2046GBRP\_"

MIME-Version: 1.0

X-OriginatorOrg: hotmail.com

X-MS-Exchange-CrossTenant-AuthAs: Anonymous

X-MS-Exchange-CrossTenant-AuthSource: DB5EUR01FT035.eop-EUR01.prod.protection.outlook.com

X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg: 00000000-0000-0000-0000-000000000000

X-MS-Exchange-CrossTenant-Network-Message-Id: abdba91f-54d9-4ba3-0e18-08d867d14d8d

X-MS-Exchange-CrossTenant-originalarrivaltime: 03 Oct 2020 19:19:51.9193

(UTC)

X-MS-Exchange-CrossTenant-fromentityheader: Internet

X-MS-Exchange-CrossTenant-id: 84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa

X-MS-Exchange-CrossTenant-rms-persistedconsumerorg: 00000000-0000-0000-0000-000000000000

X-MS-Exchange-Transport-CrossTenantHeadersStamped: DB5EUR01HT138